



APR
Quarterly Newsletter

WINDSOR FAMILY HOMES COMMUNITY VOICE



Windsor Essex Drive Thru Food Bank Hubs



East End

UHC 6955 Cantelon Dr.
Windsor
Mon, Wed, Fri - 11am-2pm

West End

St. Michaels Adult Secondary
School 477 Detroit St.
Windsor
Tue, Thurs - 11am-2pm

Puce

Community Support Centre of
Essex County
Community Food Pantry
962 Old Tecumseh Rd
Mon and Wed 11am-2pm

Leamington

Salvation Army Leamington
88 Settrington St.
Fri and Sat 11:00 to 2:00.
About the program:

Walk-ups are welcome.
ID is required for registration.
One visit per month.
Please open your trunk and
remain in your vehicle so our
volunteers can place your
food in it, allowing social
distance



this issue

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Welcome to the April newsletter

In times of crisis, heroes emerge. When obstacles block our familiar paths, opportunities arise to make way for changes. When people need help, communities come together.

These past few months have been a true testimony to the heroes, opportunities and helpers witnessed throughout the world. This global pandemic has forced so many to make changes to our everyday lives. Windsor and Essex County is no exception to the inspiring way communities have come together.

We at WFHCP have always understood the importance of our services. While we have been forced to exchange a friendly smile for a face mask, a warm handshake for a distant wave and a helping hand for a sanitized pick-up station, we have continued to keep those we

serve in our hearts and in our minds as we have adjusted to our new norm.

Determined to not give up on the growing number of people needing our services, we continued to adapt and evolve in the way we served our community, while adhering to recommended safety precautions. We adapted our food bank services by substituting our grocery store-style for pre-made bags. Unfortunately to keep everyone safe, we were still forced to close our doors in March

We have since partnered with WEFBA to work with The Unemployed Help Centre of Windsor Inc. (UHC,) running a new food bank model. You will see our workers and volunteers using PPE, practicing social distancing

and safety measures so we can move forward with doing our part to keep everyone safe and fed

Partnering with the WEFBA gave us a chance to emulate their East End Drive Thru Food Hub with a new West End Drive Thru Food Hub, so we can all continue to provide this essential service to many in our community.

At this time, we would like to give a HUGE THANK YOU to ALL our frontline workers, keeping our community safe, fed and healthy





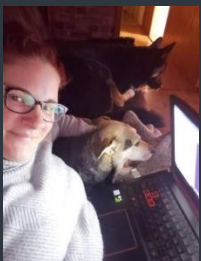
Jessica Charron –
Coordinator of Tenant
Advocacy & Support



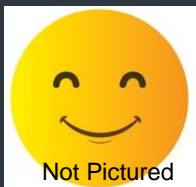
Danielle Couture-Atogwa –
Coordinator of Food
Security



Sonny Lachapelle –
Manager of
Administration &
Community
Development



Laurie Harrison –
Coordinator of
Administrative Support



Samantha Chesney -
Director of Finance

Things keep moving forward ...

Although many things have come to a halt or may have even been put on hold, the agency continues to push on.

Donors continue to support our programs, programs continue to evolve, future endeavours continue to be planned, tenants continue to be served and in an ongoing effort to improve our units, many of our home improvement projects have proceeded to move forward.

We may not have all been under one roof these past couple months, but our team found ways to communicate, collaborate and contribute to the everyday duties that keep this agency running.

Weather from the familiar surroundings of an office, at a kitchen table with kids asking for lunch, on a couch with dogs snuggled up close, in the comfort of a bedroom in comfy clothes or on-site at a drive thru food hub, we still managed to keep the wheels of this very busy agency turning.



Angela Yakonich – Executive
Director

HOME IMPROVEMENTS

For units that qualified we are making the following improvements:

- Hot water tanks
- New roofs
- Waterproofing basements

FUTURE ENDEAVOURS

We were right in the middle of planning two fantastic, inaugural signature events, then ... Covid-19 hit.

Although the planning continued, in the hopes we might still be able to hold these upcoming events, the reality is, no one knows what will happen. But our tenants are still our focus.

We recently sent out surveys to our tenants to see how our performance in many areas have improved over the past year, where we can improve and what we can do differently in the future. We are looking at more programs we can offer, how to adjust existing programs to accommodate more tenants, such as the Christmas party, and how we can safely hold programs such as Coats for kids in the upcoming months.



Morris Ifill -
Maintenance

Community support

Being social is the special ingredient that makes so many of our events, fundraisers and programs successful. It is hard to believe that the personal touch of a face to face thank you or grateful handshake are now considered dangerous and prevent us from holding our much-anticipated events. But these important distancing measures have not stopped the generosity of the community.

After launching our website, the community utilized our Donate Now tab to help us support our Kids Breakfast Bag program. This program was started as soon as the schools closed, leaving many families and kids without the much-needed food programs offered in schools.

If you know a family or are a family with school-aged children at home who are losing out on the school food programs, please call 519-999-1468 to see if you qualify to have a grocery gift card mailed to you.

We would also like to thank the many businesses and individuals doing fundraisers, donating food and selling items to raise money for us.

Activities to do with the kids.



Create city streets with tape and a rug



Create a nail salon with paper or cardboard



Create a family memory

Stay busy with these fun activities

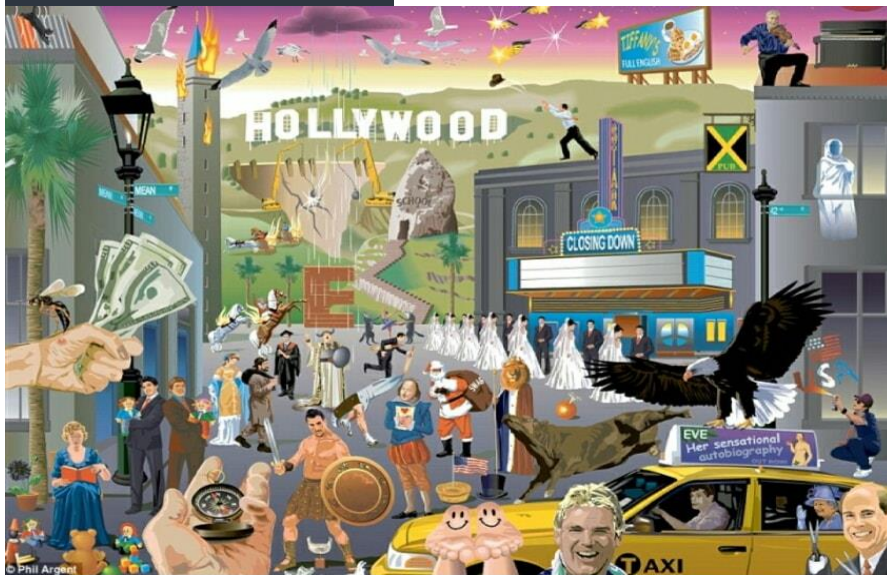


CONTEST TIME!

Want to win a \$25 Grocery gift card?

Take a look at the list of ingredients above, that are food bank staples, and submit a recipe using these items. You may include items commonly found in a home. The winning recipe as determined by staff at WFHCP will receive a \$25 grocery gift card and have their recipe published in the next newsletter. Runner ups will also have their recipes published in the next newsletter. You can submit your recipe to info@wfhcp.com up until June 15 with subject "Recipe."

Can you find the 50 hidden movie titles in the picture below? Answers will be posted to our website www.wfhcp.com next month next to the April newsletter.



COVID-19 WORD SEARCH

V U J N T D R X J Y X C O J D A X C C U
Y R H S I O X S O H I V C Z M A C C U Y
S F C V I Z K T Z K B E S P Y S R T T B
X M O V Q Y Q R W J G O M I K O Z W T S
N C O A C O Q A C Z Y U V D N E H K N Z
J O A T Y S S K E J X P O A R P U I Q J
W F W A P H Y D W C Y S V E U R F C D I
C O U G H M O I Z M I I N R A V B N R C
Y Z F E Z G Y M H B R Y T P N M O R Q P
F G U Z U D X S W U U M A S A X Q M K X
P E D D W J A W S U O I G A T N O C L H
G G V J S Y R Y U Q H G Q W I F X Z O A
D G B E Z Y B I K S A M I W S J M Z C I
L L T J R Q K I I T E B K Y N P L I J D
Q R V R S J Z R F O S W U R A G E D C Z
N D G Z P R L C M S S P H P I A P K L V
C C A B J H Q Y S P S V G W S Q K R E Q
C M I K C C W O J H N K P J C H M R A Y
Y E V Z L C Z A D V R K V I K T N J N E
B Z F L C S R E W N D K O R F Q N Y I Z

CLEAN
CONTAGIOUS
CORONAVIRUS
COUGH
COVID
FEVER
MASK
SPREAD
SYMPTOMS
WASH

There are symptoms to look for and precautions to take regarding Covid-19. Can you find them all in this word search?

Community Resources

During this confusing and for some, scary and lonely time, many are looking for answers, resources and sometimes just a friendly voice to speak with. Organizations in Windsor Essex have developed resources to help.



COVID-19 COMMUNITY HELPLINES

Need emergency food or mental health support?

For questions, helpful information and local support services, call:

<p>Windsor-Essex Food Helpline</p> <p>Call (888) 488-1578 Mon-Fri 9:30am-8:30pm</p> <p>Emergency food for low-income families and seniors who are self-isolating or require access to prepared meals.</p>	<p>Windsor-Essex Counselling Support Line</p> <p>Call (519) 946-3277 7 Days/Week 24hrs/day</p> <p>Timely, safe and responsive telephone counselling support for people experiencing mild to moderate distress.</p>
<p>Windsor-Essex Seniors Call Assurance Program</p> <p>Call (877) 771-2677 Mon-Fri 9:00am-4:00pm</p> <p>Provides seniors with phone call security checks and referrals to local support services.</p>	<p>2-1-1 Ontario</p> <p>Call 2-1-1 7 Days/Week 24hrs/day</p> <p>Information on local social, government and health services. Available in 100+ languages.</p>

More emergency support can be found at www.essex.ca or www.gethelp.ca
Brought to you by the WE COVID Care Coalition

If you require food assistance and are unable to make it to one of the four Drive Thru Food Hubs throughout Windsor Essex, you can call The Windsor Essex Food Helpline at 1.888.488.1578 to find an option for you.



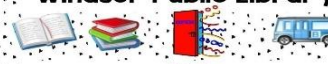
Windsor-Essex Food Helpline

(888) 488-1578

Help is a phone call away

Need a new book to read? Call and see if you qualify

You may still be able to get books from the Windsor Public Library



Call 519-940-1517 to see about setting up an appointment with FRED (the bookmobile)

Happy Earth Month!

During the month of April, we celebrate Earth Day. This year marks the 50th anniversary of this global movement. Please do your part and familiarize yourself with the items that are recyclable in the blue and red boxes.

It is important to note that plastic bags will not longer be acceptable in the recycle boxes. Having plastic bags in your box may result in no pickup.

No Plastic Bags - PERIOD!

Plastic Bag Recycling Ban - June 1, 2020

Recycle boxes/carts that contain plastic bags will NOT receive collection starting June 1, 2020. (Items are more examples of plastic bags in the guide you. Plastic bags belong in the garbage once you are done with them. Thank you for supporting this ban.)

No Plastic Bags

Household Recycling Bag, Grocery Bags, Bread Bags, Newspaper Bags, Chip/ Snack Bags, Frozen Food Bags, Pet Waste Bags, Product Packaging (one type of product), Hot Bags, Storage Bags, Milk Bags, Coffee Food Service Bags

No Plastic Wrap

Garage Wrap, Car Wash, Car Wash, Bubble Wrap, Plastic Film, Plastic Bags, Candy/Candy Bar Wrap

No Plastic Pouches/Tubes

Flexible Plastic, Food Pouches, Pet Pouches, Pop Top Pouches, Yogurt/Food Tubes, Baby/Toddler Diapers

No Plastic Packaging

Plastic Packaging, Air Pillows, Shipping Parcels, Food Packaging, Plastic CD/DVDs, Plastic Tape

This ban applies to where you live, work and play
at home, work, or in the community. (Public events, school etc.)

www.essex.ca / ask@essex.ca / 1-800-563-3377

RedBoxGuide
RECYCLING PAPER IN ESSEX'S TWO-STREAM RECYCLING PROGRAM

Don't put your recyclables in plastic bags!
All paper products below must be **EMPTY** (No Lids / No Food / No Liquids).

White Office Paper
Newspapers, Newsprint, Direct Mail, Negative & Sublimated Paper, Cardstock, Paper Plates & Cups

Cardboard
Cardboard boxes no larger than 60" x 30" x 30"

Paper Packaging
Shredded Paper & Paper Office Paper

Do NOT put these materials in the Red Box / Cart:

Anything that is plastic bags is not accepted and will go to landfill. Our new program recycling program is material specific. If you put any of these unwanted items in your paper products they become garbage in the program.

Caution: Contamination. Refuse to the act of mixing paper products and containers in the same box/cart. This causes serious operational issues at our facilities.

Approved: Red Box, Recycling Bin, Recycling Bin

Not Accepted: No Plastic Bags, No Propane Tanks, No Tires, No Stumps/Timber, No Appliances, No Liquids, No Flammable Liquids, No Flammable Solids, No Flammable Gases, No Flammable Powders, No Flammable Pastes, No Flammable Solids, No Flammable Gases, No Flammable Powders, No Flammable Pastes

Container Recycling Simplified

To be recycled in our Blue Box program:

- No Plastic Bags - containers should be loose in the Blue Box.
- No Red Box materials - paper products contaminate the Blue Box program.
- No Styrofoam™ - Styrofoam™ is NOT accepted.
- All containers must be **EMPTY**, and fit into one of these categories:

EMPTY METAL CONTAINERS

- Metal Food / Beverage Cans
- Aluminum Cans
- Aluminum Foil / Taps
- Metal / Aluminum Aerosol Cans
- Metal Paint Cans

ENVIRO TIP: For worker safety, it is critical that pressurized cans (aerosol) are empty.

EMPTY PLASTIC CONTAINERS

- Water / Pop Bottles
- Bottles & Jugs
- Laundry / Detergent Bottles
- Shampoo / Soap Bottles
- Shampoo / Soap Bottles
- Shampoo / Soap Bottles
- Shampoo / Soap Bottles

ENVIRO TIP: Remove ALL plastic "screw on" caps / lids and place in garbage.

EMPTY FOOD & BEVERAGE CARTONS & TETRA PAKS

- Milk Cartons
- Orange Cartons
- Shampoo / Soap Cartons
- Shampoo / Soap Cartons

ENVIRO TIP: Remove ALL "screw on" caps / lids and place in garbage.

EMPTY GLASS CONTAINERS

- Bottles (wine, beer, juice, etc.)
- Condiment Bottles & Jars
- Jars (peanut butter, mayo, pickles, etc.)

ENVIRO TIP: #1: Remove metal lids and recycle them.

#2: Only glass bottles / jars that have contained food / drink are recyclable in our program.



No Plastic Bags!

NO plastic bags of ANY colour are accepted in the recycling program.

Alternatives to Plastic Bags:

- Purchase another recycle bin.
- Recycle at any local home hardware store.
- Use a paper bag.
- Use a container of a similar item (i.e. laundry basket).



NO! X

Plastic Bags Are NOT Accepted In Your Recycle Boxes - NONE!



NO BAGS OR PLASTIC FILM

IN YOUR BIN

Watch for our next newsletter coming in July.

Get social with us and stay in the know.

We are expanding our social media presence. Click on the logos below and follow us on Instagram @wfh_cp



And Twitter @wfh_cp



News from the front office

519.258.4501

- The free tax clinic that was to take place March 23 and March 30 unfortunately had to be cancelled due to unforeseen circumstances involving Covid-19.
- The office is closed to the public, but we are still able to take your calls and emails
- Rent can still be paid and monetary donations can still be accepted. Please call 519.258.4501 for more information

For more updates, follow us Facebook.



Visit our new website.

www.wfhcp.com



A LETTER TO OUR VOLUNTEERS:

We miss you! We hope you are all doing well, healthy at home with your families. We are here if you need anything- especially food.

I have tried to contact each of you individually through the information I have (phone numbers or emails) just to check in and offer any help I can. If I've not gotten in contact with you, please feel free to contact me (as I probably do not have your correct information) by email:

danielle.wfhcp@outlook.com

or on Wednesday's I answer this phone number between 1-3pm:

519-999-1468

As soon as this is all over, we hope to see all your faces and get back to our awesome, fun teamwork!

-Danielle & the WFHCP family.

KIDS FIRST FOOD BANK UPDATES

A lot of changes have taken place since the start of Covid-19. At the start of the pandemic we had to stop running food bank our usual way. We also had to stop allowing our amazing volunteers to come in to work.

When the schools closed, our immediate thought was of the children who use the breakfast programs at school. We came up with our "Breakfast Bag Program" which was a free bag of breakfast items to help offset the lack of school-provided breakfasts. We reached out to the community on our social media platforms and got quite an amazing response in donations towards the bags. We placed a large order from our friends at Superstore Dougall and they were incredible with fulfilling our order during the chaos.



We worked quickly in filling the breakfast bags as well as filling bags for our food bank clients. In order to operate these programs, we had to put wood across our door and take info/hand out bags from the doorway.



We ran food bank/breakfast bag programs for almost two weeks until, for safety of all of us at WFHCP and our clients, we had to close our doors.

Our next plan of action was to have food bank delivered to those in need. We were very fortunate to have the help of Men In Kilts to deliver food bags to our clients door.



Since then, Danielle has been taking calls on Wednesday's from 1-3pm for our breakfast bag program- which has now become mailed-out gift cards to those with school-aged children as well as WFHCP tenants and volunteers.

The rest of the WFHCP team have been operating a West-End food bank hub Tuesdays & Thursdays.

-Danielle

A letter from our Executive Director



Angela Yakonich, Executive Director
Windsor Family Homes & Community
Partnerships

Dear WFHCP Family,

As we step into another month of physical and social distancing due to COVID-19, I wanted to take the time to let our tenants, volunteers, donors and the Windsor/Essex Community know that they are never far from our minds. The outpouring of support we have been receiving in 2020 has been both overwhelming and humbling. From starting our year with a robbery, to trying to pivot while still providing services, it's been an interesting year to say the very least. Through these difficult times however, we are feeling so incredibly loved and supported by you. It never ceases to amaze me what a wonderful community I am truly blessed to live and work in. It makes getting through the tough times so much easier!

While we are closed to the public, we remain very active in supporting those in need for housing, food security, mental health and social supports – while adhering to the safety precautions laid out by medical professionals and our government. During this time, we are adjusting to and planning for what will inevitably be a 'new normal.' With every idea we come up with, plan we make, and program we develop, we prioritize serving those in need in our community. As a team, we are creatively developing some incredible resources that we cannot wait to share with the community. Please stay safe and healthy so we can see you all very soon.

Sincerely,

Angela Yakonich
Executive Director